



# **e-signature for Social Insurance**

**Vilnius**

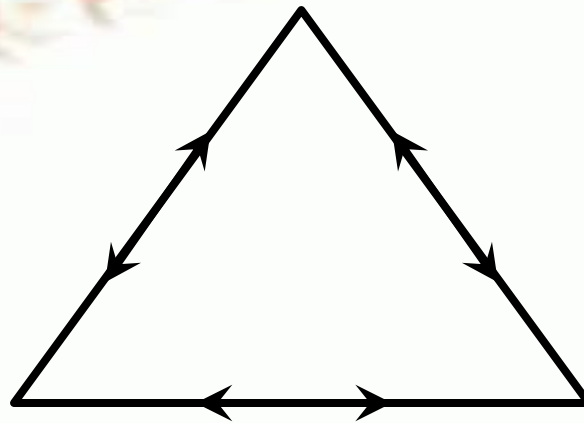
**2012-09-18**



# Tripartite relations

---

**CLIENT**



**SERVICE  
PROVIDER**

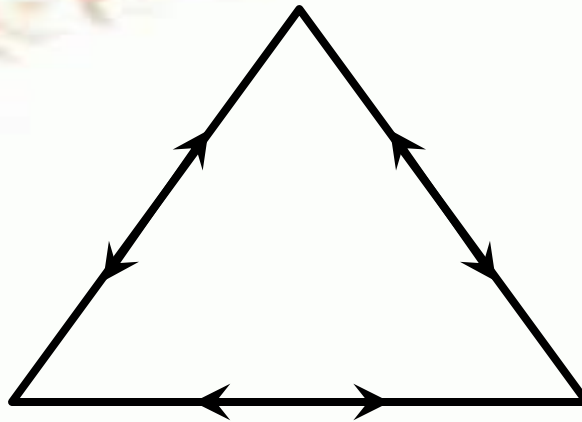
**TECHNOLOGY  
PROVIDERS**



# Service provider viewpoint

---

**CLIENT**



**TECHNOLOGY  
PROVIDERS**



# SoDra

---

- Institution, responsible for implementation of State Social Insurance policy;
- 1st provider of services based on e-signature in Lithuania.



## e-signature in SoDra

---

- 1st document – 2007-07-08;
- August 2012 – 478.864 documents/month;
- 52% of documents received, sent and used internally;
- ~ 20 mln. e-signed documents.



# Disaffection of clients

---

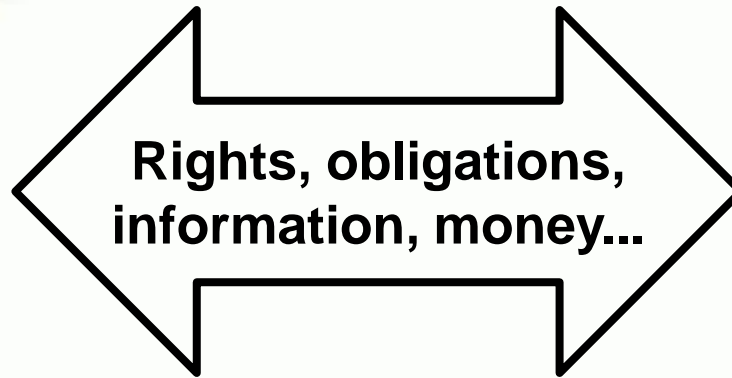
- Most of people are of the opinion, that e-signature is luxurious (to compare with e-banking) tool for the identification of the person;
- Many services are based on much more popular e-banking systems;
- E-signature requires additional equipment, time, costs.



# Bilateral relations

---

**STATE  
(INSTITUTION)**

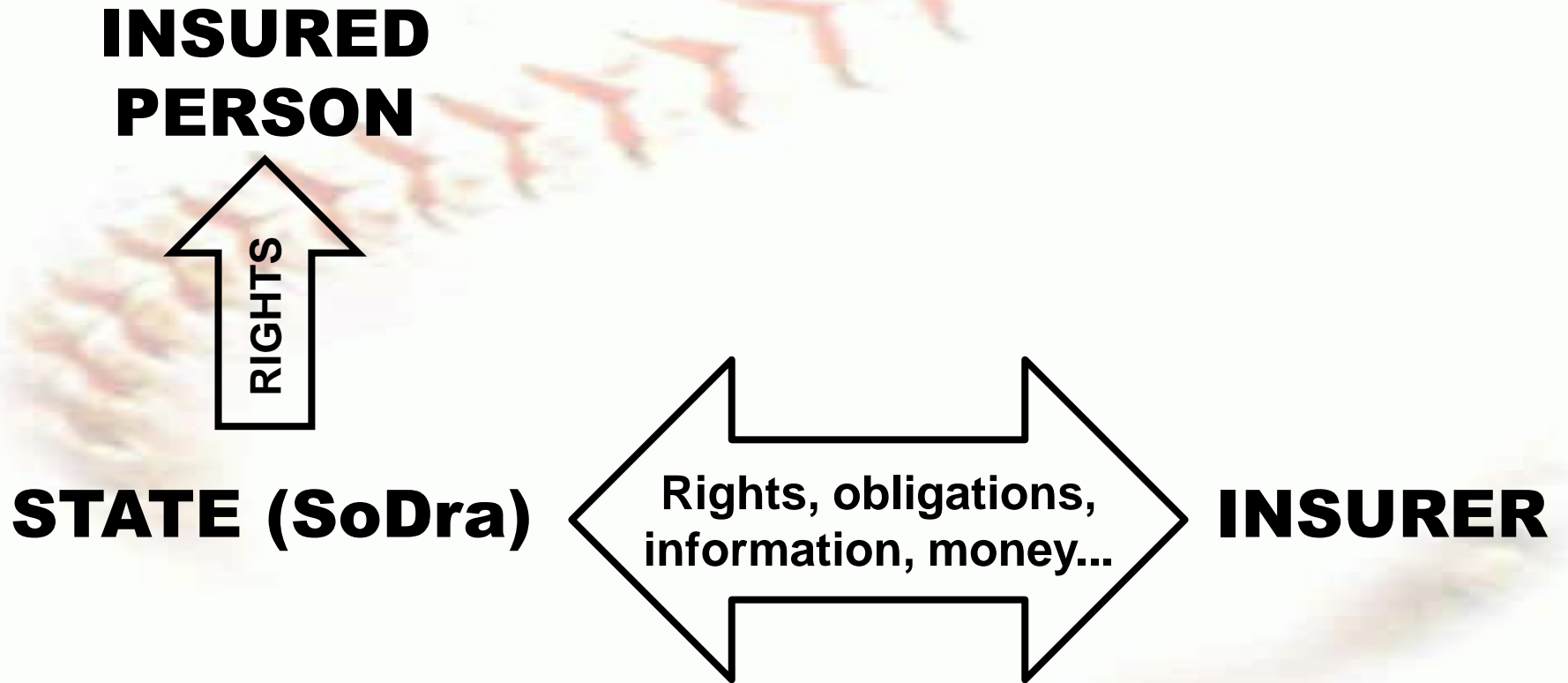


**CLIENT**



# Tripartite relations

---







# E-signature

---

- **Required to sign:**
  - Financial statements;
  - Sickness list;
  - Proxy.
  
- **Not obligatory:**
  - To deliver other information;
  - To get information.



# Queues in local offices

---





**Ačiū už dėmesį**

[mindaugas.strumskis@sodra.lt](mailto:mindaugas.strumskis@sodra.lt)